

Payment Policy

- ✚ Pay the annual family non-refundable registration fee. Call us for your individualized quote.
- ✚ Trip quotes are based upon location, number of riders and number of rides. Services are provided first come, first serve and payment secures your child's slot.
- ✚ All payments are pre-paid on Friday. For example, all transportation services for the upcoming week are to be paid in full the prior Friday. In other words, payment for Week 2 must be paid the Friday of Week 1.
- ✚ Pre-register all students before shuttle service.
- ✚ Holiday Break Payment
 - Christmas Break - No payment is due for regular riders
 - Spring Break - To hold your child's slot, payment is half of weekly rate due the Friday prior to Spring Break
 - Parent/Family Vacation - To hold your child's slot, payment is half of weekly rate due the Friday prior to your Vacation

Refund Policy

- ✚ There are no refunds; however, we will credit your account towards your next trip.
- ✚ We strive for open communication. Please call us for comments, compliments or suggestions. We'd love to hear from you.

Rules to Follow

- ✚ All seats have seatbelts. Seatbelts must be worn always.
- ✚ No food or drinks allowed unless inside of lunch box or book bag.
- ✚ Pick up and drop off locations must be pre-arranged. Notify us of any changes.
- ✚ Driver will assist with boarding and disembarking upon arrival and opening and closing doors.
- ✚ No standing allowed while the vehicle is in motion.
- ✚ The driver will operate all windows and doors.

Inclement Weather Policy

- ✚ Safe Ride Solutions, Inc. will follow the directions of the local school district regarding school closings due to weather conditions.
- ✚ In the event of half-day closings, planned or unplanned per school district, Safe Ride Solutions, Inc. will pick up and drop off your child as scheduled. If you have other arrangements, call or text us as soon as possible.